

Evaluation of the European Union's Co-operation with Lesotho 2008-2013

Final report

Volume III - Annexes 10-11

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The opinions expressed in this document represent the authors' point of view, which is not necessarily shared by the European Commission or by the authorities of the concerned countries.

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Annex 10: Draft Final Report Presentation Seminar in Maseru



AGENDA

- Methodological aspects
- Main conclusions
- Discussion
- Recommendations
- Discussion

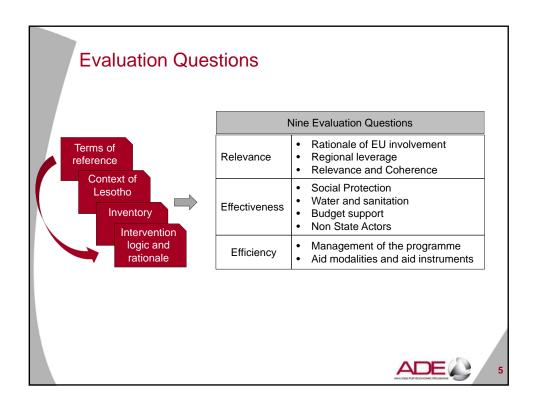


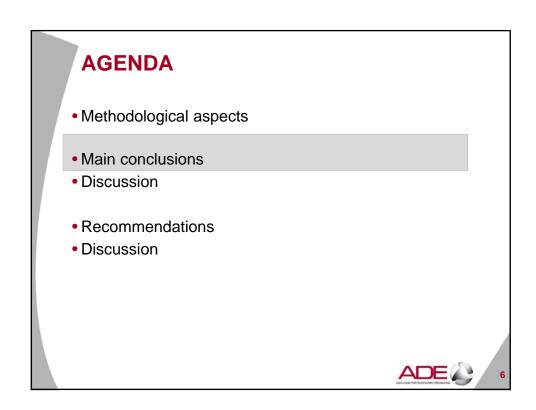
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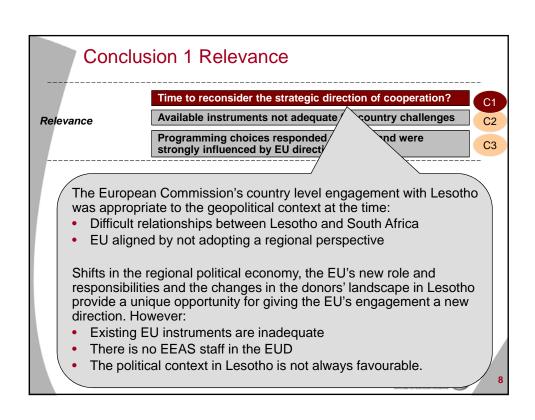


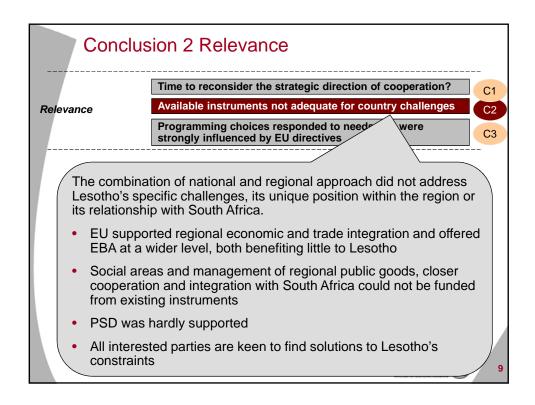
Evaluation process May 2015 May 2014 November 2014 **Desk Phase** Synthesis Phase Field Phase Structuring stage Desk study stage Evaluation tools used: Reconstruction of the intervention logic - Definition of evaluation questions Analysis of macro-economic and sector data Documentary analysis (programming documents, national strategy, programme evaluations,...) Detailed review of 16 interventions Interviews in Lesotho, South Africa, Botswana and Namibia with Government, CSOs, private sector businesses, donors, EUDs, SADC and SACU

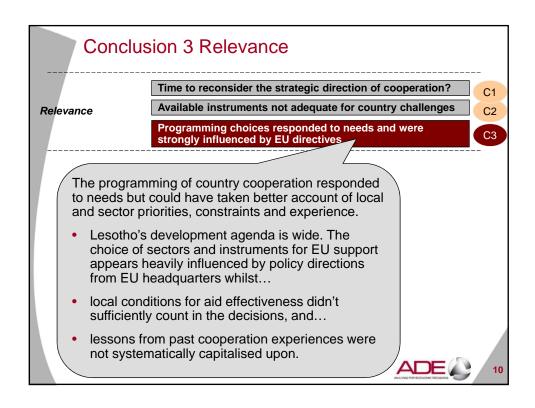


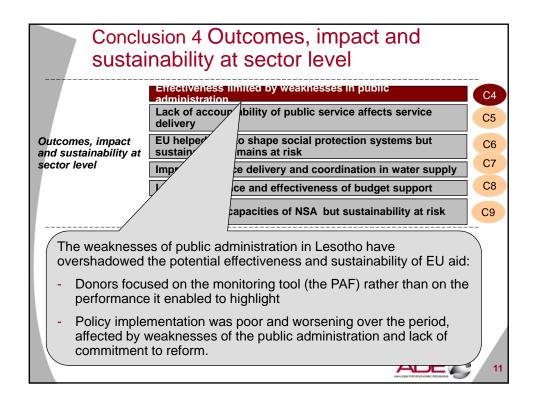


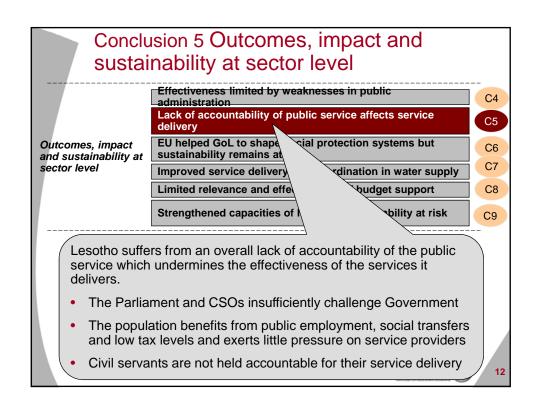
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| | Programming choices responded to needs and were strongly influenced by EU directives | СЗ | | | |
| | Effectiveness limited by weaknesses in public administration | C4 | | | |
| | Lack of accountability of public service affects service delivery | C5 | | | |
| Outcomes, impact and sustainability at | EU helped GoL to shape social protection systems but sustainability remains at risk | C6 | | | |
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| | Limited relevance and effectiveness of budget support | C8 | | | |
| | Strengthened capacities of NSA but sustainability at risk | C9 | | | |
| Management of | EUD staffing not attuned to aid portfolio | C10 | | | |
| cooperation | Better aid effectiveness with projects than with budget support | C11 | | | |
| | ALIE ANALIS ST EXPERT SECTION | 7 | | | |

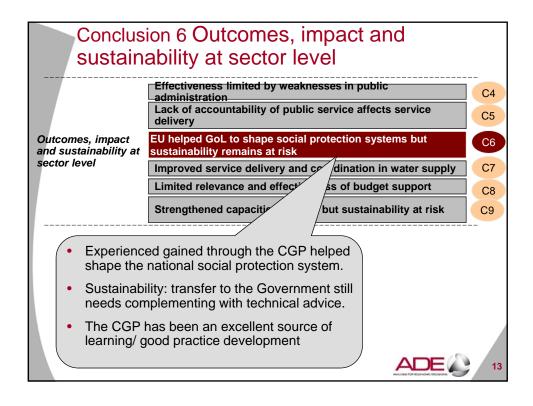


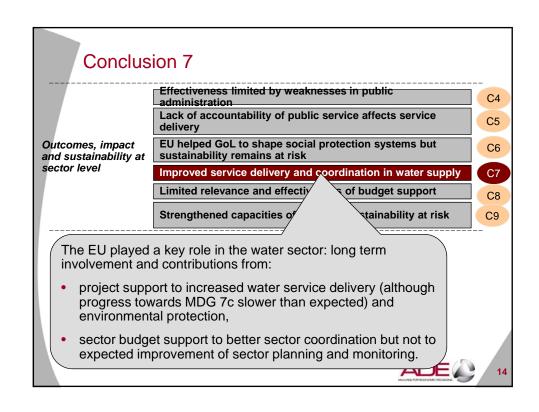


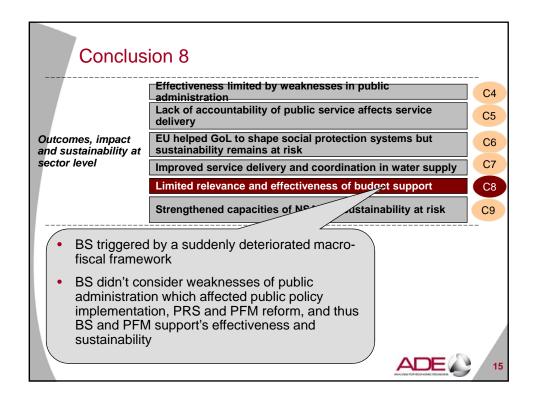


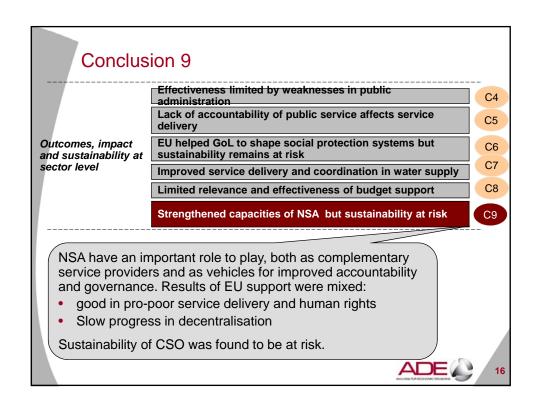


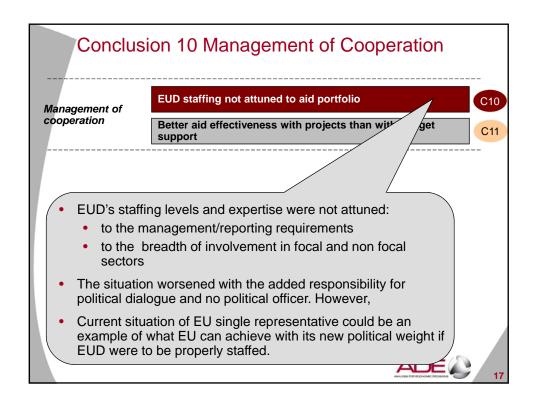


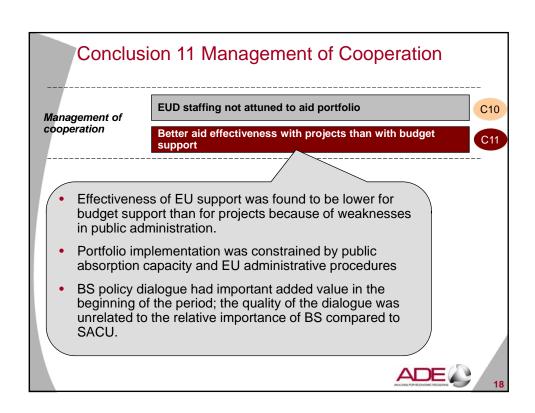


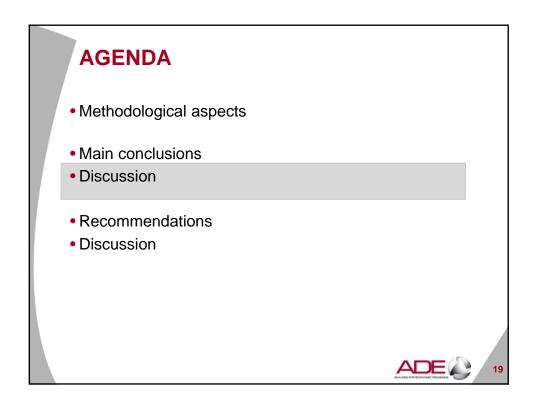










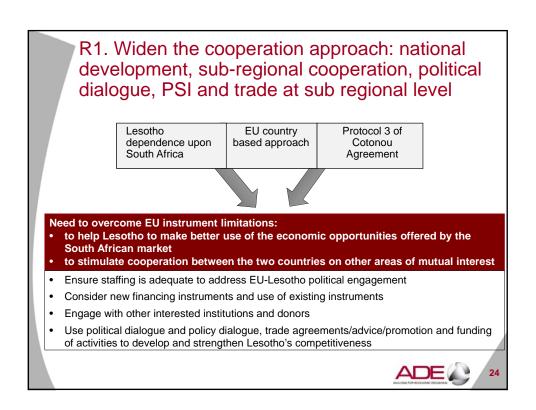


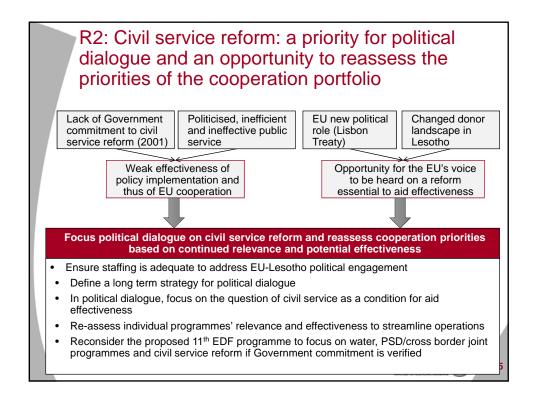


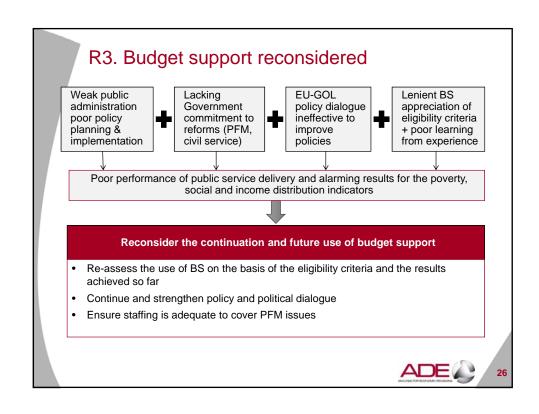
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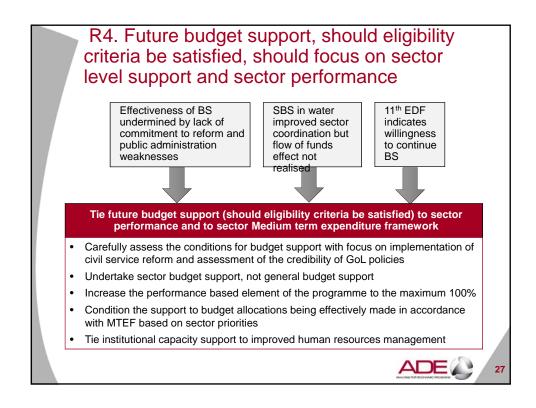
| | Widen the cooperation approach to include sub-regional development cooperation, political dialogue and PSDT | R1 |
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| Strategy level recommendations | Prioritise political dialogue on civil service reform, reassess the priorities of the cooperation programme | R2 |
| recommendations | Reconsider the continuation and future use of budget support | R3 |
| | Future use of budget support should be directed at sector level | R4 |
| | Support the fight against the spread of HIV/AIDS | R5 |
| 01 | Complete the handover of the social protection system | R6 |
| Sector level recommendations | Continue supporting the water sector | R7 |
| | Reassess the value added of TA provision; link it to civil service reform implementation | R8 |
| | Continue support to NSA; review support to decentralisation | R9 |
| Recommandations for management of cooperation | Review EUD staffing | R10 |

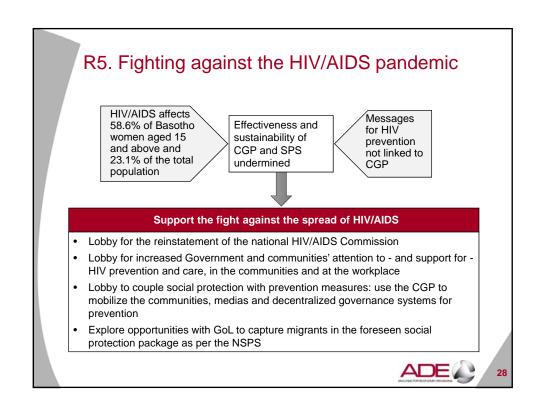
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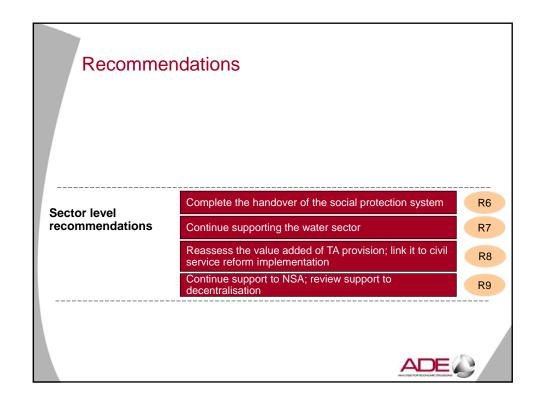




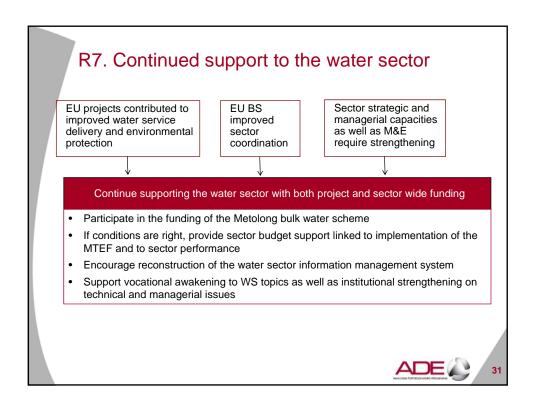


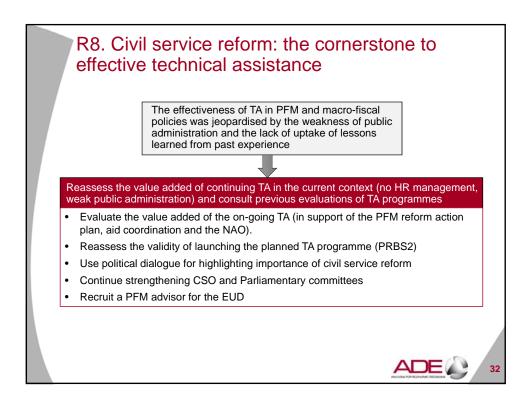


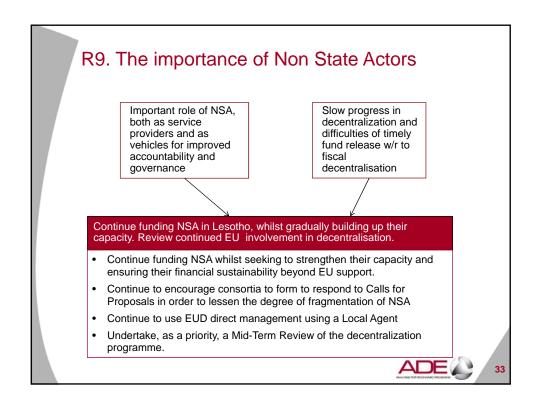


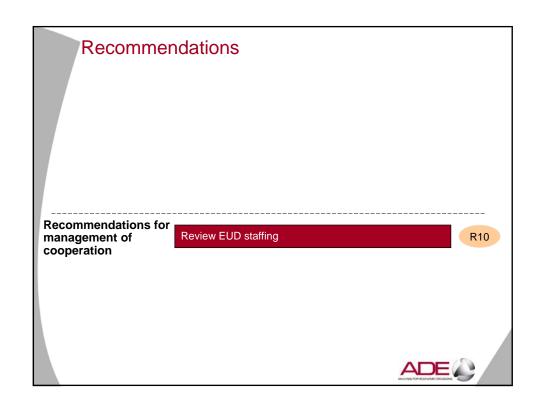


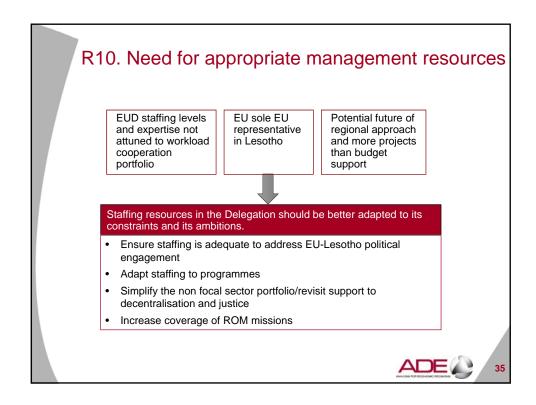


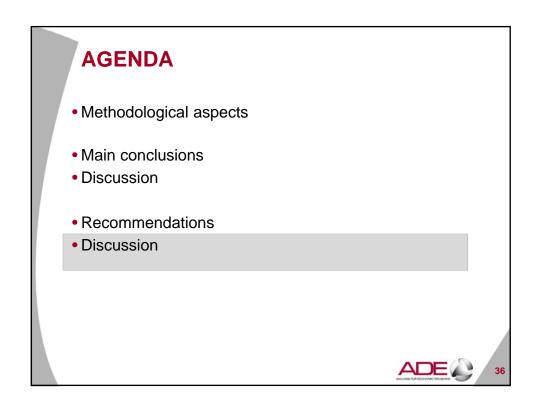
















Annex 11: Minutes of the Draft Final Report Presentation Seminar in Maseru

Evaluation of EU's Co-operation with Lesotho 2008-2013

Minutes of the Draft final report presentation Seminar held in Maseru on 10th of June 2015

Agenda

| 9:00 | Opening remarks | EU Ambassador / Head of Delegation |
|-------|----------------------------|--|
| | | Dr Michael Doyle |
| | | Minister of Finance / National Authorising Officer (NAO) for EDF |
| | | Hon. Dr Mamphono Khaketla |
| | Presentation of the | Evaluation manager from the Evaluation Unit at DEVCO, European |
| 9:15 | evaluation: | Union headquarters |
| | purpose and process | Mr C. Raudot de Chatenay |
| 9:30 | Presentation of draft main | Evaluation team leader (external consultant) |
| | findings and conclusions | Ms K. Thunissen |
| | Discussion | |
| | Presentation of the draft | Evaluation team leader (external consultant) |
| 11:00 | recommendations | Ms K. Thunissen |
| | Discussion | |
| 12:30 | Concluding remarks & | EU Ambassador / Head of Delegation |
| | next steps | Dr Michael Doyle |
| | | Minister of Finance / National Authorising Officer (NAO) for EDF |
| | | Hon. Dr Mamphono Khaketla |

Participants

The seminar was attended by a cross section of high level representatives from the Lesotho Government (Ministry of Finance, Ministry of Water, Department of Water Affairs, Department of Rural Water and Sanitation, DCEO-Directorate on Corruption and Economic Offence, Ministry of Social Development, Ambassador Extraordinary and plenipotentiary-Embassy of the Kingdom of Lesotho (Brussels)), the High Court, donors (UNICEF, UNDP, WFP and GiZ) and CSOs (Lesotho National Council of NGOs and Send a Cow); the EU Delegation Ambassador, Head of Cooperation and operational staff; the Evaluation Manager from the Evaluation Unit of the EU Commission in Brussels; the team leader of the evaluators and one of the evaluators (see presence list in Appendix).

Opening of the seminar

The seminar was opened by the EU Ambassador in Lesotho, Dr M Doyle who thanked all participants for coming to this event. The Ambassador explained that the seminar was co-chaired by the Minister of Finance, Dr Mamphono Khaketla, in her role of National Authorising Officer. Special thanks were extended to her Excellency the Ambassador of Lesotho to the EU for her presence at this seminar.

In his opening speech, the Ambassador highlighted the importance of regularly taking stock of EU-Lesotho relationships in politics, development cooperation and trade, and reminded the participants of the objectives of the evaluation. He asked participants to freely comment on the presentation and on the report which is a draft report to be finalised after this seminar, taking comments into account.

The honourable Dr Khaketla, Minister of Finance, also welcomed all participants on behalf of the Lesotho Government and made an opening speech stressing that evaluations are not easy but are in

the best interest of the Basotho people; the evaluation report should thus be discussed with the aim to have a document that can help the Basotho people. She stressed that the evaluation report comes at the right time when she has just assumed the responsibility of NAO, helping to put in perspective the key priority areas that need immediate attention.

Dr Khaketla noted that the assessment of NSDP implementation by the Government and the World Bank has shown that its outcomes have not lived up to expectations, with poverty and unemployment levels still unexpectedly high. She stressed that the Government's agenda includes:

- civil service reform: an issue that is being discussed with the WB on ways to reduce the wage bill and increase the efficiency of the civil service
- strengthening aid coordination and PFM, issues moving forward with support of the EU, AfDB and WB.

Closing the opening session, Mr C Raudot de Châtenay, Evaluation Manager at the Evaluation unit in the EU Commission in Brussels, reminded the participants of the recognised importance of evaluations as decision making tools for the EU. Strategic country evaluations are undertaken regularly in all partner countries to learn lessons; they are independent and conducted by external evaluators; the evaluation process is totally transparent; it is used not only for accountability purposes but also for learning. The importance of discussing the conclusions and recommendations being presented today was again highlighted as was the fact that the recommendations presented are not binding in any way.

Presentation and discussions of conclusions and recommendations

The evaluators' team leader, Karolyn Thunnissen, presented the report's conclusions and recommendations on the basis of a short PowerPoint presentation to leave ample time for questions and discussions. Following the presentation, the following issues were discussed based on the presentation and the participants' questions and comments.

Lesotho-South Africa relationships

Regarding the draft conclusions and recommendations pertaining to a closer relationship between Lesotho and South Africa and the potential role of the EU in funding joint projects and brokering a rapprochement between the two countries, doubts were expressed by the participants on the following issues:

- Most importantly, the unlikelihood of South Africa engaging to undertake joint projects with Lesotho unless South Africa could also gain from it; and the concern of many Basotho regarding imbalance in actions undertaken with the larger and dominant neighbour
- The economic gap between the two countries is important and was seen as a burden to collaboration between these two countries
- the role of the political context which can at times be difficult
- the blockage inherent to Cotonou's Protocol 3 and the ability of the EU to find an appropriate instrument to support regional endeavours
- the potential for the EU to advocate for a closer Lesotho-South African relationship.

In summary, the discussions appeared to question the feasibility of EU funded Lesotho-South Africa joint projects and to question the potential for the EU to broker and engage to move the approach forward.

The evaluator acknowledged these constraints but also underlined that the future of Lesotho lies in building more fruitful relationships with South Africa. For Lesotho, regional integration and expansion of its private sector cannot be undertaken without thinking of the country in its sub regional context where South Africa is the key partner. South Africa has definite interest in cooperating with Lesotho despite the difference in economic development: Lesotho is essential to South Africa (for water, for energy) and South Africa has shown it is keen to maintain political stability in Lesotho. The evaluators found that interest for closer cooperation with Lesotho was present at administrative levels in the South African Government (and in other donors). They also identified possible ways to circumvent the limitations for sub-regional integration imposed by Protocol 3: the PanAf, the SA-EU Strategic partnership and the associated dialogue facility, bilateral funding through reserved envelopes in both countries' programmes and identification of new financing instruments are possibilities that could be investigated further. The EU's position in Lesotho at the moment is conducive to it taking a leading role in initiating closer relationships between the two countries, at the minimum by starting small scale, sub-regional joint projects.

Public administration weaknesses and lack of accountability of public service providers

Representatives of the Government wanted to understand the grounds/evidence for this conclusion and the contributing factors explaining the lack of accountability; it was also explained that the Government had set up an anti-corruption institution (DCEO) and that NGOs are very critical of Government spending. The evaluator responded by stating that the findings were based both on interviews and on the analysis of existing documentation; the conclusions on the weaknesses of the public administration and the lack of accountability of the public servants are shared by many reports, notably the 2013 and 2014 Commonwealth Commission reports (the Prasad reports). Despite being widely known, EU projects design had not sufficiently taken account of the shortcomings linked to public administration's weaknesses, thus contributing to the lack of effectiveness of public policies and EU supported projects.

Macro economic and fiscal performance and PFM progress

Two participants underlined that Lesotho's macro-economic and fiscal performance has been very good (debt/GDP for example was drastically reduced over the period) and that the report did not sufficiently present the progress made during the observed period. The evaluator responded that indeed the evaluation report took account of this and the context has been described in the report. Macro-fiscal performance was very good during the period except the two crisis years but nevertheless progress of policy implementation left much to be desired in many other areas as witnessed by poor attainment of Government targets, and very poor results especially in social areas.

Within PFM, it was also underlined by the evaluator and some participants that the problem might not so much lie with the PFM procedures, which exist and are not inadequate, as with their application, thus not producing value-for-money and leaving a door open for lack of accountability and weak management. A participant confirmed that the current PFM doesn't link the policy priorities to the budget and the process is not transparent.

Effectiveness and sustainability: the social protection sector

The question was raised whether the evaluation had analysed performance in the sectors against a baseline to analyse the progress made over time. It was noted that considerable progress had been made in social protection and in the CSO sector over the period studied.

In response, the evaluator confirmed that indeed the analysis of progress was the basis for the evaluation at sector level.

In the social protection sector, there have been major achievements with the number of beneficiaries increasing every year and the development of a social development policy as well as a strategy. It was clarified that it was the Government which requested the financing of the CGP to be transferred to public funding, even though all issues around the financial sustainability of the scheme had not yet been finalised. It is noteworthy that the new Government took over the scheme, ensuring its sustainability. Linked to the financial sustainability, the question of graduation out of the scheme and of a good community development programmes to follow up the CGP were notably raised by a participant. It was finally noted that the World Bank is now also active in the sector.

The water sector

Several participants affirmed that results in the water sector have been very positive, especially those discussed in the latest review (JAR 2014, July 2014) and especially for water (less so for sanitation). It was also found that the report focused more on water than on sanitation.

The evaluator's response was that the report underlines the progress achieved in service delivery, which is attributed to the projects that took place (including the EU's 9th EDF projects) and not to BS, which contributed little to these results as the sector did not benefit from the additional flow of funds which would have enabled it to reach the results it agreed with the EU in its performance framework.

About the inclusion of water science in the curriculum, it was proposed that this should also be in tertiary education.

The NGOs

The LCN wished clarification to be brought into the reasons why the NGOs did not engage more with Government to challenge its accountability: it is not as much a problem of NGOs capacities as a problem of access to information (the budget).

It was regretted by the participants that the justice sector was not covered by the evaluation as the EU has booked very positive results there and the sector will again be supported under the 11th EDF.

Budget support/project support

It was noted by participants that the comparison between BS and project support is not fair as there is a time-lag involved in producing effects. For SBS it was noted that it also took a long time for the different parties to understand the functioning of this new financing instrument. The evaluator reminded the participants that the comparison between projects and BS had been a specific request of the ToR. The comparison was facilitated by the use of both instruments in the water sector: the lack of effectiveness of the SBS was linked to the weaknesses of the public administration and specifically to the lack of linkage between the budget allocations and the policy priorities.

Government representatives spoke out strongly in favour of budget support. The evaluator reminded the audience that there are four eligibility criteria to be satisfied for BS, two of which were not respected in Lesotho over the period of observation (progress evidenced in the results of PFM reform implementation and progress in achieving results from the NSDP implementation). The satisfaction of these eligibility criteria is an essential condition for the effectiveness of BS, because they demonstrate the effectiveness of public policy implementation that the EU is seeking to support.

Should conditions for BS be in place and SBS be supporting the W&S sector, it was argued that the recommendation to link BS disbursement fully to performance (no fixed tranche) was very risky for the Government and wouldn't allow it to receive the means necessary to obtain the results. It would also require better planning and better monitoring. The evaluator reminded the audience that a higher variable tranche boosts accountability and drive for performance; as BS is paid after conditions are satisfied, it is a 'reward for performance' and therefore not a risk: it is up to the MoF to allocate sufficient budgetary resources to the sector to enable it to implement its plan. Recommending a high variable tranche indeed also underlines again the necessity to set up adequate monitoring, data collection and treatment systems.

Other

The evaluation should have looked into the reasons why EU support 'worked' in some sectors (social protection) and not in others (PFM). In the evaluator's opinion, it is too early to assess whether the EU support to the social protection 'worked' since there are still a lot of issues that need to be sorted out before the system can be judged to be sustainable. It was also recalled that the EU has to focalize its engagement on a limited number of sectors (three maximum).

The Ambassador of the EU explained that the political dialogue is based on formal yearly meetings plus regular ongoing dialogue.

The seminar was closed following closing remarks from the Acting Deputy Permanent Secretary of the Ministry of Finance and from the EU Ambassador in Lesotho.

Appendix - List of participants

<u>Consultative Seminar – Evaluation of the Cooperation of the European Union with Lesotho over the Period 2008 – 2013</u>

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